

Warranty

JU grants a 5-year warranty to all components and a 10-year warranty against rust. During this time period, we will eliminate all bureaucratic and non-bureaucratic defects that are demonstrably based on material and manufacturing errors which substantially impair system functioning.

Furthermore, we have all spare parts available on a continuous basis, even for the models whose warranty period has already expired. However, please clarify the details with us at all times in order to avoid incorrect deliveries! The following is not covered by the warranty: Damages resulting from non-observance of the instructions for use and maintenance, improper handling, vandalism or normal wear and tear. This also includes the field of electronic accessories. The warranty shall become null and void in the event of interventions by unauthorised persons. The manufacturer is not liable for damages caused by improper transportation, assembly, operation or use!

Please take an active part in environmental protection activities. Paper, cardboard and plastic from packaging are valuable raw materials that can be recycled. Separate the packaging waste and return it to the local collection points, because the economical use of raw materials is active protection of the environment.

Delivery time

Indication of the delivery week means the date of dispatch from the factory or delivery warehouse.

DIN standard

All our products marked with the DIN symbol comply with DIN EN 13724.



Dimensions

The dimensions are indicated in the following order: width - height - depth in mm. They are valid for each individual compartment with the DIN tolerances.

Technical tips

Locks

Mailbox locks are available in standard version with two-point locks and as reinforced locks. Special punchings for the integration of locking system cylinders from third-party manufacturers are possible after specifying the product used.

Name plates

Name plates are available in a standard version (plastic plate) in anti-vandal design as well as theft-proof scREW-on plates with or without a name engraving.

Doorbell button/light button

Doorbell buttons are available in round design as push-buttons, as a combi button (name plate with integrated doorbell button), as well as as a button made of stainless steel, illuminated or non-illuminated.

Intercom grid

Intercom grids are available in standard version made of aluminum profile as well as for steel and stainless steel parts in laser-finished design (customer-specific patterns can be taken into account).

Engravings

Aluminum components can be engraved or completely engraved. Engraving in stainless steel is possible in engraved and deposited versions, whereby perforations can be backlit. In addition, all Windows compatible fonts (TrueType) are possible in font heights or based on the space available. Special engravings (symbols, coat of arms etc.) can be made upon prior consultation.

For more information on engraving, see page 172 in the catalogue.

Powder-coatings

The powder-coating for JU products has a layer density of 100 µm and is baked at approx. 200 °C.

The colouring is possible with all colours of the RAL colour chart, whereby assemblies can be designed in different colour shades.

Assemblies made of aluminum can be provided with anodised coloured tones according to the colour table of the main catalogue.

JU colour palette

The colour reproduction according to the JU colour palette on page 180 is only approximation. The RAL colour, the anodised colour and the RAL colour chart are binding for the precise colour.

Due to different material characteristics, a 100 % colour match is not possible. This also applies upon presentation of a colour sample. Therefore, certain colour variations are inevitable. In the event of slight colour deviations within the light-dark tolerance as well as in the case of anodised parts, slight deviations can be acceptable for the customer.

Our delivery conditions

Our general conditions of sale apply to all deliveries and offers. All deviating arrangements require our confirmation in writing.

In addition, the statutory provisions apply.

Up to a net value of EUR 500.- delivery is not free of charge. Starting from EUR 500.- delivery is free.

Up to a net value of EUR 150.- we charge a packaging cost of EUR 2.50.

Up to EUR 250.- 3.0 % of the net value

Up to EUR 500.- 2.5 % of the net value

Up to EUR 1000.- 1.5 % of the net value

Starting from EUR 1000,- 1.0 % of the net value

Postal shipping EUR 7.20

Package shipping/forwarding EUR 21.00

Freight forwarding EUR 40.00

CE symbol

The conformity of our products with DIN EN 13724 as defined in the applicable guidelines corresponds to the current needs of the market. All products which meet these essential requirements are marked with the CE symbol (see fig.) and can be freely marketed in the European internal market.



Retention of title

The supplied goods shall remain our property until complete fulfillment of all claims and demands arising from the business relationship towards the customer, including possible interest on arrears and other costs.

The supplied goods may not be sold, pledged or surrendered as long as they remain our property. Should it be seized by a third party, we should be notified without delay. The claimant should be notified that the goods are our property.

Other information

Sales through specialised dealers only

Price only for resellers

Amendments

We reserve the right to make changes to the dimensions and finishes as a result of further development of our products, as well as amend prices.

Upon publication of a new price list, all previous price lists shall be deemed invalid.

Figures and illustrations may differ from the original.

No liability for printing errors

Publication date 2017/2018